

Program A: Fire Prevention Program

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation budget request.

DEPARTMENT ID: Department of Public Safety and Corrections
 AGENCY ID: 08-422 Public Safety Services - Office of State Fire Marshal
 PROGRAM ID: Program A: Fire Prevention

1. (KEY) Through the Inspections activity, to complete 94% of the total number of inspections required annually.

Strategic Link: This operational objective partially accomplishes the agency's Strategic Objectives II.2: By the year 2006, the Inspection Section will complete 95% of the total number of annual inspections required.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: Required inspections are: licensed facilities per LRS 40:1562.3(C-1), including day care centers, physical therapy centers, residential board and care homes; family day care provider homes as per LRS 46:1441 include food care homes (family child day care homes that are funded through the Louisiana Department of Education's "Food Care" Program); prisons, per Louisiana Constitution Article V: 1701, including state, parish and municipal jails; schools, universities, per R.S. 40:153, R.S. 40:1578(A), and R.S. 40:1575; state-owned and state-leased buildings, per R.S. 40:1722 and R.S. 40:1723; and new construction and renovations, per R.S. 40:1578.6 and R.S. 40:1731.

For several years, the Office of the State Fire Marshal has used an indicator measuring the average number of inspections performed per inspector per day. For FY 2000-2001 and FY 2001-2002, the performance standard for this indicator is 7. However, the office is discontinuing the use of this indicator in FY 2002-2003. The office states that, based on the increased complexity of inspection types and the increased quality of inspections required to be performed by inspectors, seven inspections per day per inspector is not a realistic performance indicator.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
2030	K	Percentage of required inspections conducted	69%	84%	94%	94%	94%	94%
2031	K	Number of required inspections	81,013	81,013	71,632 ¹	71,632 ¹	71,632 ¹	71,632
2032	S	Number of inspections conducted	73,644	68,396	73,644	73,644	73,644	67,334

¹ Reduction in the number of required inspections is based on the following factors: 1) schools located in certified Fire Protection Bureaus; 2) bulk plants are not required inspections; 3) inspections of high-rise buildings required by Act 422 have been completed; 4) health care inspections are calculated separately. The revised figure at continuation level is a more accurate figure due to the fact that more Fire Prevention Bureaus are conducting school inspections and final inspections on behalf of the Fire Marshal's Office than previously projected.

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2. (SUPPORTING) Through the Inspections activity, to complete 94% of new construction final inspections within two weeks of date the inspection is requested.

Strategic Link: This operational objective will meet the agency's Strategic Objectives II.1. By the year 2005, the Inspection Section will complete 95% of new construction final inspections within two weeks of date of inspection request.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
6689	S	Number of final inspections requested	9,500	11,190 ¹	10,500	10,500	10,500	10,500
6690	S	Number of final inspections performed within two weeks of inspection request	8,550	10,968	9,870	9,870	9,870	9,870
6688	S	Percentage of inspections performed within two weeks	90%	98%	94% ²	94% ²	94% ²	94% ²

¹ There were more requests to conduct final inspections than projected due to the economy; final inspections are considered priority inspections to better provide service to the public and to allow businesses to maintain their scheduled opening dates.

² The Office of State Fire Marshal has no control over the number of final inspections requested. The final inspections completed within two weeks of date requested have become a priority inspection and the office anticipates completion of 94% of those inspections within a two-week period.

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3. (SUPPORTING) Through the Inspections activity, to conduct 87% of fire safety inspections of health care facilities statewide requiring state license and/or federal certification.

Strategic Link: This operational objective accomplishes the agency's Strategic Objective II.3. By the year 2006, the Health Care Section will complete 90% of fire safety inspections of health care facilities requiring license and/or certification within the time lines required by state, federal or contractual agreement with the Department of Health and Hospitals.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
2083	S	Number of health care inspections required ¹	7,483	7,483	7,483	7,483	7,483	7,483
2084	S	Number of health care inspections completed ²	6,361	6,646	5,946	5,946	6,546 ³	6,546
2082	S	Percentage of required inspections completed	85%	89%	79%	79%	87% ³	87%

¹ The number of inspections required is based on the number of buildings, with each floor of multistoried buildings counted as a separate inspection, plus the estimated number of re-inspections. Total number of inspections varies depending on the number of final inspections of new construction projects.

² The number of inspections conducted is dependent upon the number of inspectors available to perform the required workload; vacancies within the section would have an impact on this indicator.

³ Continuation level estimates are based on the addition of one health care inspector requested in the department's continuation budget request. The requested position is not included in the Executive Budget.

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4. (SUPPORTING) Through the Inspection activity, to inspect at least 100% of all known events being held in Louisiana that have amusement rides/attractions.

Strategic Link: This operational objective is an incremental step toward accomplishing Strategic Objective II.6. By 2006, the Mechanical Safety Section will inspect 100% of the amusement rides and attractions at least once during each known event held in Louisiana.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The department indicates that this activity is still a new activity for the agency. In addition, the festival business is one that fluctuates, depending upon the past success or failure of individual festivals.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
2048	S	Number of known amusement events held in Louisiana	250	246	260	260	250 ¹	250 ¹
2046	S	Percentage of events inspected	50%	100%	100% ²	100% ²	100% ²	100 ²

¹ A drop in the economy seems to have caused the number of events to level off around the 250 per year.

² The office anticipates that it will be able to perform 100% of all known amusement events held in Louisiana due to the extensive cross training of boiler inspectors as well as the manager working an average of 20 amusement events per year.

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5. (SUPPORTING) Through the Inspections activity, to inspect 85% of the known state-assigned boilers.

Strategic Link: This operational objective is an incremental step toward accomplishing the agency's Strategic Objectives II.7: By the year 2006, the Boiler Inspection Section will inspect 100% of the known state assigned boilers. duties of the State Fire Marshal, Boiler Section, by June 30, 2005.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: In total, there are 36,099 boilers in the state. Of these, 18,245 are assigned to be inspected by the Office of State Fire Marshal inspectors and 17,854 are assigned to insurance company inspectors. In the event that an insurance inspector is delinquent by 60 days in inspecting, it is the state's duty to inspect. Thus the number of actual inspections completed may be more than the beginning assigned number.

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			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
2042	S	Number of state-assigned inspections required ¹	13,000	8,910	13,000 ²	13,000 ²	9,500 ¹	9,500
2041	S	Number of state-assigned inspections performed	7,500	14,056 ³	11,000	11,000	14,500 ³	14,500
2044	S	Percentage of boilers found not in compliance	9%	9% ⁴	9%	9%	9%	9%
2043	S	Percentage of boilers overdue for inspection	32%	12% ⁵	13%	13%	12% ⁶	12%

¹ Number of inspections required is the number of boilers that are in the agency's database. This database was switched to a new program which is more accurate.

² The total inspections required increased due to the fact that boilers dropped by insurance companies are automatically added to the database as inspections due for inspection by the state inspectors.

³ During prior fiscal years, New Orleans was exempt from the State Boiler Inspection Law. That exemption has been removed, causing an increase in the "state assigned" workload. This number is one that is still increasing. In addition, insurance inspections over sixty days past due are done by state inspectors.

⁴ The office indicates that this level can be viewed as a positive outcome in that the agency is finding boilers that do not meet the boiler regulations and thereby preventing potential explosion and the resulting life and property losses. A future decrease would indicate that the state inspection program has had a positive impact on public safety.

⁵ There was an increased effort by staff to reduce number of over dues.

⁶ The method of calculating this indicator is being revised to reflect total number of objects overdue divided by total number of objects in system equal percentage overdue. This will give a true indication of what the state is responsible for inspecting. For example, 4,500 overdue objects (more than 60 days past expiration) divided by 35,000 objects (total objects in data base) equals 12.8%. In previous years, the office has used the overdue number (which includes both state-assigned and insurance-assigned) divided only by state assigned objects. By using the total objects in the database, a more accurate percentage of total overdue is reflected. It is the state inspectors' responsibility to inspect any insurance-assigned boilers if they are overdue for inspection by 60 days.

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6. (SUPPORTING) Through the Investigations activity, to create a comprehensive licensing and enforcement program by clearing 78% of investigations related to sprinkler contractor licensing, burglar alarm licensing, and fire protection licensing opened during the fiscal year.

'Strategic Link: This operational objective is an incremental step toward accomplishing the agency's Strategic Objectives II.5: By the year 2006, the Licensing Section will provide a comprehensive enforcement program to clear 80% of all complaints investigated within regulated industries.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: Each complaint is tracked individually. When a complaint is received, it is logged into a computer database. When an investigation is opened, this date is logged in as well. Additionally, when the complaint is cleared and/or closed, this date is logged. A complaint is "cleared" when it is determined to be unsubstantiated or a Notice of Violation is warranted. A complaint is "closed" when the administrative hearing process is completed. This process may take several months or even years, depending on the scope of the investigation.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
6704	S	Number of complaints received during FY ¹	500	705 ²	550	550	650 ³	650
6705	S	Number of investigations opened during FY ⁴	300	458 ²	325	325	500 ³	500
10563	S	Number of investigations cleared during FY ⁴	198	383 ^{2,6}	250	250	390 ³	390
10564	S	Percentage of investigations cleared during FY ⁵	66%	67% ^{2,6}	77%	77%	78% ³	78%

¹ The number of complaints received and the number of investigations opened may differ due to the large volume of complaints and the number of investigators available within the section to conduct investigations. Normally, each complaint will generate only one investigation; however, once an investigation is opened, additional violations may be discovered, each of which may generate a separate complaint.

² All vacant investigator positions were filled during FY 2001-2002, thus allowing the agency to do more investigations than projected. Projections were based on two investigators positions and the agency was able to fill all five investigator positions and maintained them throughout the fiscal year.

³ Projections at continuation level are based on maintaining current staffing of five investigators.

⁴ Investigations may take several months to clear. As a result, investigations may be opened in one fiscal year and cleared in another.

⁵ This indicator measures the percentage of investigations opened that are cleared in the same fiscal year. It does not track against number of complaints received.

⁶ Seventy-four old cases still open from before 2000 were cleared at the direction of the DPS Legal Section due to the staleness of evidence. Only 309 were cleared through normal means. Percentage is based on 309 instead of 383.

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7. (KEY) Through the Investigations activity, to exceed the National Arson clearance rate of 16%, as established by the FBI Uniform Crime Report (1998).

Strategic Link: This operational objective is related to the agency's Strategic Objective I.1: To maintain or exceed the National Clearance rate of 16% by the year 2005.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The arson clearance rate is calculated by the addition of all criminal cases investigated that are closed by arrest and exceptional clearance, and dividing by the total number of criminal investigations. These investigations are conducted in accordance with R.S. 40:1563.1. "Exceptional clearance" is utilized in those cases in which the following conditions are met: (a) the investigation clearly and definitely establishes the identity of at least one offender, (b) sufficient probable cause has been developed to support the arrest, charging, and prosecution of the offender, (c) the exact location of the offender is known so that an arrest could be made, and (d) circumstances beyond the control of the investigator of investigative agency dictate that no prosecution of the offender is forthcoming (examples: under-age offender, plea agreement through prosecuting agency, death of the offender, etc.).

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
2096	S	Number of investigations conducted	730	519	656	656	656	525
11538	S	Number of investigations determined to be incendiary ¹	613	418	508	508	508	320
11540	S	Number of incendiary investigations cleared by arrest/exceptional clearance ²	105	72	88	88	88	89
11542	K	Arson clearance rate	17%	17%	17%	17%	17%	17%

¹ This performance indicator was previously reported as "Total number of investigated cases in which there is potential criminal prosecution."

² This performance indicator was previously reported as "Number of criminal investigations cleared."

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8. (KEY) Through the Plan Review activity, to provide a written response to a set of plans and specifications within 5 working days for 67% of all submitted projects.

Strategic Link: This operational objective partially accomplishes the agency's Strategic Objectives I.2: The Plan Review Section will reduce the time to complete a final review of construction documents by 5% by 2006. This operational objective partially accomplishes the agency's Strategic Objective I.4: The Plan Review Section will develop and implement additional training programs for the design and construction community consisting of a minimum of eight training sessions per year.

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
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2106	S	Number of projects reviewed	14,400	16,467	14,400	14,400	14,400	14,400
2104	S	Number of projects not in compliance	1,246	1,033	832	832	1,002 ¹	907
11554	S	Percentage of projects not in compliance	Not Applicable ²	6.3	5.78	5.78	6.95	6.3
2108	K	Average review time per project (in man-hours)	3.21	3.77	3.17	3.17	5.77 ³	3.17
2108	K	Percentage of projects reviewed within 5 workdays ⁴	Not Applicable ⁴	Not Available ⁴	Not Applicable ⁴	Not Available ⁴	85% ⁴	67%

¹ This continuation level indicator reflects actual percentage difference from the trend established by prior reporting years.

² This indicator had no performance standard for FY 2001-2002 since it was reported as a general indicator in that fiscal year.

³ Continuation level estimate is based on the additional two staff reviewers and one clerical position requested in the department's continuation budget request.

⁴ The key indicator "Average review time (man hours) per project" has been changed to "percentage of projects reviewed within 5 workdays". Average review time stated in man hours per project assumes that a constant number of construction projects will be submitted for review. In reality, the construction industry dictates the number of plan reviews submitted to this office. The number of days required to review plans is a more realistic production indicator. This new indicator does not have performance standards for FY 2001-2002 or FY 2002-2003. Since the department did not provide an actual figure for FY 2001-2002 or an estimate of FY 2002-2003 yearend performance, it is not possible to determine on what basis the continuation level value was developed.

DEPARTMENT ID: Department of Public Safety and Corrections

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PROGRAM ID: Program A: Fire Prevention

GENERAL PERFORMANCE INFORMATION: PLAN REVIEW ACTIVITY						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
2106	Number of projects reviewed	14,424	14,694	15,545	17,307	16,467
2108	Average review time per project (in man-hours)	2.50	2.43	2.99	2.96	3.77
11554	Percentage of projects found not in compliance	7.2%	6.1%	6.2%	6.2%	6.3%

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9. (SUPPORTING) The Fire Information Section will maintain a state-of-the-art computer system for fire reporting and fire information statistics by the processing of 100% of the fire reports received.

Strategic Link: This operational objective will accomplish the agency's Strategic Objectives II.4: By the year 2006, the Fire Information Section will maintain a state of the art computer system for fire reporting information statistics by the processing of 100% of the fire reports received..

Louisiana: Vision 2020 Link: This objective indirectly contributes to Vision 2020 Objective 3.4: To have a safe and healthy environment for all citizens.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
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14325	S	Number of fire incident reports received ^{1,2}	Not Applicable ³	111,270	80,000	80,000	100,000	100,000
14326	S	Number of fire incident reports processed by deadline ^{1,3}	Not Applicable ³	111,270	80,000	80,000	100,000	100,000
14327	S	Percentage of fire incident reports processed by FEMA deadline ¹	Not Applicable ³	100%	100%	100%	100%	100%

¹ These indicators are collected and reported on a calendar year (CY) basis instead of a fiscal year. Figures in the actual column are for CY 2001, figures in the existing fiscal year column are for CY 2002, and so on.

² Currently numbers represent all fire department response calls including EMS calls. Starting in 2001, figures will represent fire incident responses only.

³ This performance indicator did not appear under Act 12 of 2001 and has no performance standard for FY 2001-2002.

DEPARTMENT ID: Department of Public Safety and Corrections
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GENERAL PERFORMANCE INFORMATION: FIRES IN LOUISIANA						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
13591	Total number of fires reported	8,386	12,983	16,214	17,001	15,249
13592	Total number of fire-related deaths	95	101	89	35 ¹	37 ¹
13593	Total property losses (in \$ millions)	\$61	\$62	\$90	\$279	\$94

¹ These numbers reflect reported deaths by fire departments. These numbers are lower than average because it only includes fatalities at fire scenes. The Department of Health and Hospitals has historically provided the final number of deaths but cannot provide complete numbers due to switching computer programs.